

No	Process Flow	Document	Process Time	Cost
1	Importer issues purchase order to exporter. LC advise is issued by the bank (for applicable shipments).	Purchase Order	2 Working Days (LC Advise)	Input from FMM on cost
	Exporter prepares commercial invoice, packing list & shipping instruction (after the order is confirmed).	Letter of Credit		
	*Shipping booking can be done in advance.  *Shipping instruction when all details are available.	Invoice Packing list	1 Day (Document Preparation)	
		Shipping instruction	Overall – 2 days	
2	Submit freight quotation and finalise freight charges with shipper:	Freight Quotation	1 day	No cost
	<ul><li>Receive and accept booking from shipper.</li><li>Provide shipper with booking confirmation.</li></ul>	Shipping instruction		
	*Freight quotation and freight charges can be done in advance			
3	a) Exporter books container with SA through FA.	ZB1 (Export)	Overall – 2 days	RM0.88 per kb
	b)Prepare ZB1 (Import) Form and followed by ZB2 (Export) Form.			EDI fee (RM30) - FA

No	Process Flow	Document	Process Time	Cost
4	a) SA sends CMO to FA.	CMO Manual +	2 hours	No cost
	b) Booking pre-advise is sent to TO.	Electronic		
5	TO receive shipment / consignment details as export pre- advise through online or EDI.	Online	1 minute	No cost
6	Port operator verifies the container details. The container is stacked in the container yard based on declared export vessel.	Export pre- advise details	5 minutes	No cost
7	FA submit electronic ZB1 (Export) from through FZA-EDI system.	ZB1 (Export) Online	5 – 60 minutes	RM0.88 per kb
	FZA received ZB1 (Export).		Receiving approx. 30 minutes.	EDI fee (RM30)- FA
			Processing in 60 minutes after receiving complete declaration	

B

No	Process Flow	Document	Process Time	Cost
8	Hold, if supporting document needed.	-	1 minute	No cost
9	FZA waiting for supporting document to be submitted by FA.	-	Up to 48 hour until supporting document submitted	No cost
10	Receive supporting document.	ZB1 (Export)  Invoice / Packing List	5 – 10 minutes	No cost
11	FZA release hold on electronic declaration.	-	1 minute	No cost
12	FZA approve / reject declaration.	-	1 minute	No cost
13	A copy of approved ZB1 & ZB2 (Import & Export) transactions electronically send to TO to update information and for release		30 minutes	No cost

B

No	Process Flow	Document	Process Time	Cost
14	TO loads container on to export ship / vessel.	Loading List + Bay Plan	2 minutes	No cost

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## Legend (Re-Export from Free Commercial Zone Flow):

- LC Letter of Credit
- SA Shipping Agent
- NVOCC Non Vessel Operating Common Carrier
- FF Freight Forwarders
- FA Forwarding Agent
- ZB1 (Export) Free Zone Authority declaration form for export from Free Commercial Zone
- CMO Container Movement Order
- FZA Free Zone Authority
- TO Terminal Operator/Port Operator
- FZA-EDI Free Zone-EDI System