

Data Privacy Policy

Scope

This policy is intended for Westports Holdings Berhad ("Westports" or "the Company") and all subsidiary companies within the Westports Group ("the Group").

This policy applies to all customers, contractors, suppliers, and business partners of Westports, regardless of location. It covers all our operations, facilities, and supply chain activities. It applies to all Westports activities, facilities, and personnel.

It covers all data, including personal and sensitive information, collected, processed, and stored by Westports during operations. It encompasses data related to customers, employees, partners, and other individuals or entities associated with Westports.

Definition

Westports defines data privacy as the protection and responsible handling of personal and sensitive information to ensure confidentiality, integrity and availability while complying with applicable data protection laws and regulations.

Policy Statement

Protecting customer privacy is integral to Westports' operations. Westports maintains the trust and confidence of customers by upholding the highest data privacy and security standards.

Westports is dedicated to safeguarding the privacy and security of all customer data. We recognise the importance of respecting individuals' rights and maintaining the confidentiality and integrity of their personal and sensitive information. This commitment is evident in the following principles:

a. Breaches of Customer Privacy

We are committed to promptly identifying, addressing and mitigating breaches of customer privacy. In the event of a data breach, we will follow all applicable legal and regulatory requirements, promptly notify affected individuals and take corrective measures to prevent future breaches.

b. Use of Customer Data

We only collect and process customer data for legitimate business purposes, such as providing services, improving customer experiences, and complying with legal obligations. We

WESTPORTS HOLDINGS BERHAD
(Registration No. 199301008024 (262761-A))

will not use customer data for purposes unrelated to these legitimate reasons without obtaining appropriate consent.

c. Data Protection Measures

We implement robust data protection measures, including encryption, access controls, regular audits and employee training to ensure personnel handle all customer data securely and confidentially.

d. Compliance

Westports adheres to all applicable data protection laws and regulations, including but not limited to the Personal Data Protection Act (PDPA), Information Security Management System (ISMS ISO 27001) and other relevant privacy laws. We also respect customers' rights regarding their data, such as the right to access, correct, delete, or restrict its processing.

e. Third-Party Partners

We hold third-party partners, including supply chain partners, to the same high data privacy standards and ensure they comply with applicable data protection laws when handling customer data on our behalf.

f. Continuous Improvement

We are committed to continuously improving our data privacy practices, staying informed about developments in data protection laws and adapting our policies and procedures accordingly.

Review and Revision

This Data Privacy Policy will undergo periodic reviews to ensure its effectiveness, relevance, and alignment with international standards and local laws. Westports is committed to making the necessary revisions to reflect evolving best practices and regulations.

The Board of Directors approved this policy on 2 February 2024.