

WESTPORTS HOLDINGS BERHAD
(Registration No. 199301008024 (262761-A))

Customer Safety and Health Policy

Scope

This policy is intended for Westports Holdings Berhad ("Westports" or "the Company") and all subsidiary companies within the Westports Group ("the Group").

This policy applies to all port users, customers, contractors, suppliers, and business partners of Westports, regardless of location. It covers all our operations, facilities, and supply chain activities. It applies to all Westports activities, facilities, and personnel. It encompasses all measures to enhance health and safety conditions.

Introduction

The safety, health, and well-being of Westports' customers and partners are paramount. This policy safeguards customers' safety and well-being while engaging with our facilities and services. We aim to prevent accidents, mitigate risks and promote health and safety awareness in all customer interactions.

Policy Statement

Westports is fully committed to ensuring the safety, health, and well-being of all port users and other individuals associated with our operations. Our commitment includes the following principles:

- **Safety First:** We prioritise customer safety above all else. Our facilities and services are designed and operated with safety as a fundamental consideration.
- **Risk Mitigation:** We proactively identify and address potential hazards and risks to minimise the possibility of accidents or injuries.
- **Safety and Security Enforcement:** We provide policing and fire and rescue services to improve safety for port users and the wider Pulau Indah community. The Auxiliary Port Police safeguards the terminal's security and handles general policing duties at the port and island.
- **First Response:** Our Port Police act as first responders in emergencies and are the first to attend the scene in and outside the port.
- **Vector Control:** Our Environment, Safety and Health Department tackles mosquito-borne diseases through our Dengue Prevention Programme.
- **Compliance:** We adhere to all relevant health and safety regulations and standards to ensure a safe environment for our customers.

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- Customer Awareness: We promote health and safety awareness among our customers through informative materials, road markings, signage and clear communication of safety protocols.
- Continuous Improvement: We continuously assess and improve our health and safety measures to adapt to changing circumstances and advancements in best practices.

Westports is committed to fostering a safe and secure environment for valued customers. We believe prioritising health and safety helps provide the best possible experience for all who engage with us.

Review and Revision

This Customer Health and Safety Policy will undergo periodic reviews to ensure its effectiveness, relevance, and alignment with international standards and local laws. Westports will make the necessary to reflect evolving best practices and regulations.

The Board of Directors approved this policy on 2 February 2024.