

No	Proce	ess Flow		Document	Process time	Cost
1	Importer prepares necessary documents, including : - Collecting Shipping Documents from banks (if applicable).		Shipping Documents	3 working days	No cost	
	- Apply Import Permit from PIAs if applicable.		Import Permit	Pre-arrival		
2	PIA ap	oprove Import Permit (if applicable).	Import Permit	1- 5 working days (details as attachment)	RM5 (DNT) PIA's own Fees
	Note:	Total no of agencies:	25			
		Live implementation	19			
		Paperless:	16			
		Coming on board:	4 – under development (1 peninsular, 3 Sarawak)			
			2 – Awaiting instruction from MOF			
3	a)	(together with suppor Lading, Permit and Ir * Forwarding Agent p if instructed by Impor	perform document preparation ter. Submit K1 electronically	Bill of Lading Permit Invoice	1 day (all documents in order and for normal clearance) Preparation: 1 hour	No cost
	b)	Forwarding Agent sul Document (IID).	omit K1 and Integrated Import	K1 IID		
	c)	Forwarding Agent ap	oly Permit (if applicable).	Permit		

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4	a)	Shipping Agent send Manifest (Ocean Bill of Lading) to Customs within 24 hours of arrival of vessel, in accordance with Section 52, Customs Act.	Manifest	Pre-arrival	RM30 per BL	
	b)	Shipping Agent to release Delivery Order (DO) in exchange of Original Bill of Lading (BL).	DO BL		RM110 per BL	
	c)	Shipping Agent submit DG Declaration (for dangerous goods if applicable).	DG Declaration		RM5 per BL	
5	via: i) E d ii) C	varding Agent pays import duty on behalf of Importer Electronic Fund Transfer (which is only available uring banking hours); Outy Net (24 x 7, through CIMB); or Manual (through cheque or bank draft).	EFT Message: PAYORD, CREMUL, CREADV Manual: bank draft or cheque	a) EFT: 20- 60 min. (different from Bank to Bank) b) Duty Net: Real time Basis c) Manual: 30 min.	Actual charge: RM15 per BL	
6	regis	oms computer system automatically processes & sters K1 and sends response back to Forwarding of with registration number.	K1	Response Time: 5 – 20 min.	Forwarding charges: RM300 – RM600 per consignment (negotiable)	

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7	Customs receives Form K1 and supporting documents for Customs clearance. i) Basic supporting documents - Invoice and IID ii) Other supporting documents such as Permit, Surveyor Quantity Report, Terminal Operator Quantity Report (Applicable to parallel transactions only – not applicable in paperless).	K1 form Invoice IID Permit Surveyor Quantity Report Terminal Operator	2 – 5 min.	No cost
8a	Assessment of goods by Senior Customs Officer to determine duties/taxes payable which includes the following processes: i) Verification of particulars declared against supporting documents; iii) Classification/valuation; iv) Approval/release.	Quantity Report K1 Invoice Delivery Order Permit	5 - 20 min.	No cost
8b	Collection of duty payment by Customs (if any).	K1 Invoice	30 min.	No cost

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9	Physical inspection of cargo by Customs (if necessary).	K1	1 hour	No cost
10	Customs will grant approval in SMK.	K1 PIA Permit	2 - 5 min.	No cost
11	Customs receipts the K1 and Senior Customs officer signs off the K1 form to authorize release of cargo (applicable for parallel transactions). If paperless transaction: i) Printing of Customs Official Receipt (COR).	K1 COR	2 - 5 min.	No cost
12	 a) Port Operator received documents from Forwarding Agent. b) Port Operator verify/received goods from vessel. c) Port Operator collect port charges. 	IID	30 min.	Port charges (as per tariff)
13	a) Terminal Operator pays port charges to Port Operator. * Attach K1/DO & other documents.	IID K1	1 hour	No cost
14	Importer received cargo a) Importer arrange transport for goods collection. b) Importer collect goods.			

Legend (Import Flow):

- PIAs Permit Issuing Authorities
- K1 Customs declaration form for import
- DNT Dagang Net Technologies (e-service provider)
- SMK-DNT Electronic data interchange system used by Customs for export declaration
- IID Integrated Import Document
- DG Declaration declaration of dangerous goods to Port Klang Authority
- * EFT * Electronic Fund Transfer (applicable to only 8 banks)
 - *Participating banks: 1-8
 - 1. Maybank;
 - 2. CIMB Bank;
 - 3. PBB;
 - 4. RHB Bank;
 - 5. EON Bank;
 - 6. Alliance Bank;
 - 7. Affinbank; and
 - 8. Ambank.