

No	Process Flow	Document	Process time	Cost
1	Importer prepares necessary documents, including: - Collect shipping documents from banks (if application of the collect shipping documents from banks (if application of the collect shipping documents from banks (if applicable)	ble) -Shipping Documents -Import Permit	1 working days Pre-arrival	No cost
2	PIA approve Import Permit (if applicable) Note: Total no of agencies: 25 Live implementation: 19 Paperless: 16 Coming on board: 4 – under deve (1 peninsular, 3 2 – awaiting instant from MOF	Sarawak)	1- 3 working days (details as attachment)	RM 5 (DNT) PIA's own Fees
3	a) Importer instructs forwarding agent to clear of (together with supporting documents such as Lading, Permit, Invoice & Packing List) * Forwarding Agent perform document preparationstructed by Importer * Forwarding Agent submit K1 electronically (CUSDEC) through SMK-DNT interface.	Bill of -Permit -Invoice	1 day (all documents in order and for normal clearance) Preparation: 1 hour	RM1 per metric tonnes (negotiable depending on the volume)
	b) Forwarding Agent prepare K1/K1A (for invoi- above RM20,000) and Integrated Import Doc (IID)	1 -N 1/N 1A		
	c) Forwarding Agent apply Permit (if applicable	-Permit (if applicable)		

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4	a)	Shipping Agent send electronic manifest (e-manifest) (Ocean Bill of Lading) to Customs and Port Operator within 24 hours of arrival of vessel, in accordance with Section 52, Customs Act. In practice, they are allowed to submit much earlier.	-E-manifest	Pre-arrival	EDI charges – RM30 per B/L
	b)	Shipping Agent to release Delivery Order for exchange of original Bill of Lading.	-Delivery Order -Bill of Lading		RM110 per exchange DO/B/L
	c)	Shipping Agent submit DG Declaration (if dangerous goods)	-DG Declaration		RM5 per transaction

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5	Customs computer system automatically processes & registers K1 and sends response back to Forwarding Agent with registration number	-K1/K1A Form	Response Time: 5 – 20 min	EDI charges: (RM30 per BL)
6	Customs receipts Form K1/K1A and supporting documents for Customs clearance. i) Basic supporting documents : invoice, packing list and Delivery Order (DO). ii)Other supporting documents such as permit, CJ5/CJ5A depending on transaction type.	-K1/K1A Form -Delivery Order -packing list -invoicePermit CJ5/CJ5A -BG/G Bond (only applicable during working	5 – 10 min.	No cost
7a	Physical inspection of cargo by PIA (if necessary)	days) -K1 Form	1 hour	No cost
7b	Assessment of goods by Senior Customs Officer to determine duties/taxes payable which includes the following processes: i) Verification of particulars declared against supporting documents;	-K1/K1A Form -Permit -CJ5/CJ5A	5 – 20 min	No cost
	ii) Instruction for physical inspection – only during day light (if necessary); iii) Classification/Valuation; iv) Approval/Pelease			

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7c	Collection of duty payment by Customs (if applicable) Forwarding Agent pays import duty on behalf of Importer via: i) Electronic Fund Transfer (which is only available during banking hours); ii) Duty Net (24 x 7, through CIMB); or iii) Manual (through cheque or bank draft)	-K1 Form -Invoice -Packing List -EFT Message: PAYMUL, - CREMUL, -Manual: bank draft or cheque	a) EFT: 20- 60 min (different from Bank to Bank) b) Duty Net: Real time Basis c) Manual: 30 min	No cost EFT charges: RM15 per transaction
8	Customs receipts the K1 and Senior Customs officer signs off the K1 Form to authorize release of cargo (applicable for parallel transactions) If paperless transaction - auto-release after payment of duty/tax	-K1 form	2 – 5 min	No cost

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9	a) b) c)	Port Operator receipts documents from Forwarding Agent. Port Operator verify/receipts goods from vessel. Port Operator collect Port Charges	-IID	30 minutes per IID	Port charges: as per tariff	
10	a)	Forwarding Agent pays port charges to Port Operator * Attach K1/Delivery Order & other doc	-IID -K1 -Delivery Order	30 minutes per IID		
	b) c)	Forwarding Agent arrange transport for goods collection Forwarding Agent obtain Gate Pass for cargo from Port/Terminal	-Gate Pass			
	d) e) f)	Forwarding Agent collect goods Verification of cargo and documents by Customs and Security at gate (IID, K1, Permit etc.) Cargo transport to importer	-IID -K1/Permit			D
11	Impo	rter received cargo				

Legend (Import Flow):

- PIAs Permit Issuing Authorities
- FTA Free Trade Agreement
- MOF Ministry of Finance, Malaysia
- K1 Form Customs declaration form for import
- DNT Dagang Net Technologies (e-service provider)
- SMK-DNT Electronic data interchange system used by Customs for export declaration
- IID Integrated Import Document
- SMK Sistem Maklumat Kastam
- LMW Licensed Manufacturing Warehouses
- * EFT * Electronic Fund Transfer (applicable to only 8 banks)
 - *Participating banks: 1-8
 - 1. Maybank;
 - 2. CIMB Bank;
 - 3. Public Bank Berhad;
 - 4. RHB Bank;
 - 5. EON Bank;
 - 6. Alliance Bank;