

No	Process Flow	Document	Process Time	Cost
1a	Exporter prepares commercial Invoice, Shipping Instruction (after the order is confirmed and financial arrangement is completed) * Shipping booking can be done in advance. * Shipping Instruction when all details are available.	-Invoice -Shipping Instruction	1 day (document preparation) Overall – 2 days	No cost
2	Ship Broker submit Freight quotation and finalise freight charges pre-arrange with Exporter.	-Letter of Offer -Contract of Freightment	Pre- arrangement	No cost
3	 a) Forwarding Agent receipts instruction for cargo clearance in accordance to Shipping Instruction. b) Prepare K2 and Integrated Export Document (IED). c) Apply for Export Permit from PIA (if applicable). * Export Permit can be done in advance.	-K2 -IED -Export Permit	Overall – 1 days	Forwarding charges: RM300 – RM600 per consignment (negotiable)
4	PIAs approves Export Permit (if applicable). *usually (blanket approval) pre-approval applicable for 1 – 2 years)	-Export Permit	1- 3 working days (details as attachment)	PIAs own cost

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5	Shipping Agent pre-advice Port/Terminal on cargo booking.		-Notice of Arrival	Pre- arrangement	No cost	
6	Deliv	very by Exporter to Port/Terminal.	-Delivery Order	Pre- arrangement	Exporter cost	
7	a)	Customs receipts online K2 declaration and supporting documents from Forwarding Agent (if required). Supporting documents: Invoice, IED and Surveyor Quantity Report (applicable to parallel transactions only – not applicable in paperless).	-K2 -Invoice, -IED -Export Permit -Surveyor Quantity Report	2 - 5 min	No cost	
	b)	Payment of duty (if applicable), either by Electronic Fund Transfer (EFT) or manual.			RM15 per BL	С
	c)	Approved and receipts K2. K2 release information is transmitted to Port Operator by Customs.	-Bank draft -Cheque -K2	Average 1 day total time (10 – 15 min.)	No cost	
8	a)	Shipping Agent prepare Bill of Lading (BL).	-BL		RM110 per BL	
	b)	Shipping Agent send Electronic Export Manifest to Custom.	-e-Manifest	1 hour	EDI charges: RM30 per	C

Legend (Import Flow):

- PIAs Permit Issuing Authorities
- K2 Customs declaration form for export
- IED Integrated Export Document
- * EFT * Electronic Fund Transfer (applicable to only 8 banks)
 - *Participating banks: 1-8

 - 1.Maybank; 2.CIMB Bank;
 - 3. Public Bank Berhad;
 - 4.RHB Bank;
 - 5.EON Bank;
 - 6. Alliance Bank;
 - 7.Affinbank; and
 - 8.Ambank.