

No	Process Flow	Document	Process Time	Cost	
1a	Exporter prepares commercial Invoice, Packing List & Shipping Instruction (after the order is confirmed) * Shipping booking can be done in advance * Shipping Instruction when all details are available	-Invoice -Packing List -Shipping instruction	1 day (document preparation)No costOverall – 2 daysA		
2	 Submit Freight Quotation under commercial rate and finalise freight charges with shipper. Receipts and accept booking from shipper Provide shipper with booking confirmation * Freight Quotation and freight charges can be done in advance 	-Freight Quotation -Shipping Instruction	1 day (pre- arrival arrangement)	No cost	
3	PIA approves Export Permit (if applicable)	-Export Permit	1- 5 working days (details as attachment)	PIAs own cost	
4	 a) Forwarding Agent receipts instruction for cargo clearance in accordance to Shipping Instruction b) Prepare K2 Form 	-Shipping Instruction -K2 -Export	Overall – 2 days	EDI charges: RM30 RM5 per DG	
	c) Apply for Export Permit from PIA (if applicable)d) DG Declaration (if applicable)	Permit		declaration	
	* Export Permit can be done in advance (pre-arrival arrangement)	-DG Declaration	1 hour	RM1 per metric tonnes (negotiable	

No	Process Flow	Document	Process Time	Cost
5	Shipping Agent a) Receipts Shipping Instruction from forwarding agent b) Shipping Agents Prepare shipping note c) Pre-advice Port/Terminal on cargo booking	-Shipping Instruction	1 hour	RM110 – RM130 per Bill of Lading
6	Port Operator receives shipment/consignment details as export pre-advise through online or EDI	-Export pre- advise details	5 min	No cost
7	Forwarding Agent a) Submit application for cargo delivery	-IED	1 hour	No cost
	b) Arrange and deliver cargo to Port/Terminal warehouse			

No	Process Flow	Document	Process Time	Cost	
8	a) Customs receipts electronic K2 declaration	-K2	2 – 5 min	No cost	1)
	(paperless transactions only)	-Export Permit			
	b) Endorsement of permit by PIA			No cost	
	c) Payment of duty (if applicable), either by Electronic Fund Transfer (EFT) or manual	-Bank Draft -Cheque	2 – 5 min (10 – 15 min)	EFT charges : RM 15.00 per B/L No cost	
	d) Approved/released K2.	-K2			
9	Forwarding Agent :	-IED			
	Arrange inland transporters to:	-Load List			
	a) Pick up goods/cargo from Exporter		30 minutes	As per tariff	
	a) Forwarding agent to pay Port Charges				
10	Port Operator loads cargo onboard	-IED			1
		-Load list		As per tariff])
11	a) Shipping agent prepare and issue Bill of Lading	-e-manifest	10 minutes	RM30 per B/L	
	 b) Shipping Agent send electronic export manifest (e- manifest) to Customs and Port Operator 				

Legend (Export Flow):

- PIAs Permit Issuing Authorities
- K2 Form Customs declaration form for export
- IED Integrated Export Document
- * EFT * Electronic Fund Transfer (applicable to only 8 banks)
 - *Participating banks: 1-8
 - 1. Maybank;
 - 2. CIMB Bank;
 - 3. Public Bank Berhad;
 - 4. RHB Bank;
 - 5. EON Bank;
 - 6. Alliance Bank;
 - 7. Affinbank; and
 - 8. Ambank.