

No	Process Flow	Document	Process Time	Cost		
1a	Importer issues Purchase Order to Exporter. A Letter of Credit (LC) advise is issued by the bank (for applicable shipments)	Purchase Order	2 working days (LC advise)			
		Letter of Credit		Forwarding		
	Exporter prepares commercial Invoice, Packing List &	Invoice	4 days	charges: RM100 -		
1b	Shipping Instruction (after the order is confirmed)	Packing list	1 day (document	RM150 per consignment		
	* Shipping booking can be done in advance	Shipping Instruction	preparation)	(Based on the volume)		
	* Shipping Instruction when all details are available		Overall – 2 days			
2	Submit Freight Quotation under commercial rate and finalise freight charges with shipper.  - Receive and accept booking from shipper.	Freight Quotation			A	
	- Provide shipper with booking confirmation.  * Freight Quotation and freight charges can be done in advance	Shipping Instruction				
3	PIA approves Export Permit (if applicable)	Export Permit	Based on PIA client charter			
4	a) Forwarding Agent received instruction for cargo clearance and submit Shipping Instruction	Shipping Instruction	Overall – 2 days	EDI charges:		
	b) Prepare K2	K2		RM0.88 per kb.		
	c) Apply for Export Permit from PIA (if applicable)	Export				
	d) Forwarding Agent submit application for cargo delivery to warehouse/obtain approval	Permit			/	
	e) DG Declaration (if dangerous goods)	DG	A la sur			
	* Export Permit can be done in advance	Declaration	1 hour	(RM5 per		

No	Process Flow	Document	Process Time	Cost
5	<ul> <li>Shipping Agent</li> <li>a) Receive Shipping Instruction</li> <li>b) Shipping Agents Prepare Bill of Lading</li> <li>c) Prepare Integrated Export Document (IED)</li> <li>d) Pre-advice Port/Terminal on cargo booking</li> </ul>	Shipping Instruction IED	1 hour	RM110 per B/L
6	Port Operator receive shipment/consignment details as export pre-advise through online or EDI	Export pre- advise details	5 min	No cost
7	Arrange and deliver cargo to Port/Terminal warehouse	IED		No cost
	b) Submit application for cargo delivery		1 hour	

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No	Process Flow	Document	Process Time	Cost	
8	a) Customs receives electronic K2 declaration	K2	2 – 5 min	No cost	)
	(paperless transactions only)	Export Permit			
	b) Electronic K2 is channeled by Customs to PIAs if required.	K2			
	Inspection or endorsement of permit by PIA (if applicable)	Export Permit		No cost	c
			2 – 5 min	EFT	
	c) Payment of duty (if applicable), either by Electronic Fund Transfer (EFT) or manual			charges : RM 15.00 per B/L	
		Bank Draft	10 – 15 min	No cost	]
		Cheque			
	d) Approved/released K2 from Customs.				
		K2			
9	Inland Transporters				<b>D</b>
	a) Pick up goods/cargo from Exporter	IED	30 minutes	Port charges:	
	b) Pay Port Charges	Load List		as per tariff	
10	Port Operator loads cargo onboard	IED	1 hour		
		Load List			
11	Shipping Agent send electronic manifest (e-manifest) to Customs (within 7 days after vessel departure)	e-manifest	Within 7 days	RM30 per B/L	
12	Document readiness	K2	30 min	Forwarding	1

## **Legend (Export Flow):**

- PIAs Permit Issuing Authorities
- K2 Form Customs declaration form for export
- IED Integrated Export Document
- \* EFT \* Electronic Fund Transfer (applicable to only 8 banks)

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*Participating banks: 1-8
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- 1. Maybank;
- 2. CIMB Bank;
- 3. PBB;
- 4. RHB Bank;
- 5. EON Bank;
- 6. Alliance Bank;
- 7. Affinbank; and
- 8. Ambank.